



COVID-19 update:

Dear services and providers,

The department is committed to continuing to provide updated information and assistance as we work together to respond to the health advice across NSW. It is important that we work together to keep our community safe.

The department has produced an animation as resource for services to remind families of the requirements when visiting their early childhood education and care service. [Please feel free to share this resource through your virtual channels if it is helpful.](#)

Service NSW check in now mandatory for early childhood education and care services

[The Public Health \(COVID-19 Gathering Restrictions\) Order \(No 2\) Amendment Order \(No 2\) 2021](#) has been updated to include early education and care facilities as premises required to use the Service NSW check-in. Please refer to schedule 3, part 1, clause 6A for clarification.

Outside of School Hours Care (OSHC) should have their own QR code, separate to schools, as this makes it easier for NSW Health to complete contact tracing based on the specific operating hours and interactions of the business, should they be required to do so.

Staff travelling between Greater Sydney and regional NSW

The NSW Government recommended that essential workers travelling to and from Greater Sydney areas to regional areas of the state should get tested for COVID-19.

NSW Health is asking that people who travel regularly between Greater Sydney and regional NSW for essential work undergo regular testing, every 7 days for COVID-19 where possible, even if they do not have symptoms. This is particularly important for people from Greater Sydney who work across multiple sites in regional NSW, and for those who live in areas of concern (such as south-west Sydney) and travel to regional NSW for

essential work.

While this is not a requirement, it is strongly encouraged to support NSW Health to continue its response to COVID-19. Where testing is undertaken without symptoms, you are not required to isolate until you receive your results.

Out of School Hours Care

- OSHC services on school sites should liaise with the school principal to agree on appropriate drop-off and pick-up procedures. This is likely to include drop-off and pick-up at the school gate, where safe and appropriate to do so, or from the service entrance/exit if necessary.
- It is highly recommended that all educators in Out of School Hours Care services wear masks in indoor settings, in line with advice provided to schools.

Border arrangements

Children and staff in border communities can continue to attend NSW services but must remain at home if they are unwell and must get tested if they have the mildest of symptoms. If they are unwell, they should receive a negative COVID-19 test and be symptom-free before returning to the service.

Staff must continue to monitor relevant venues of concern and must comply with the self-isolation and testing requirements as directed by the relevant Health Department.

Visit the [travel to and from NSW page](#) for detailed advice on border restrictions. Check with Service NSW if you require a border permit.

Keeping our community safe

- Closely monitor for symptoms for COVID-19 and immediately get tested should you have the mildest of symptoms, regardless of where you live or work.
- If you get tested for COVID-19 because you have symptoms or if you have been directed by NSW Health to do so, you must isolate at home prior to receiving your test result.
- Refer to the NSW Health list of exposure sites/venues of concern and act on the guidance from NSW Health if you have been to any of these venues.
- Masks are highly recommended in indoor settings- please wear a mask wherever you are directed to do so.
- Check in using the Service NSW QR code to help keep our community safe.

For more information

The department regularly updates the [COVID-19 Guidelines for ECEC services](#) based on advice from NSW Health.

If you have any questions about your service operation you can contact the Information and Enquiries team on 1800 619 113 or by emailing ececd@det.nsw.edu.au.



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