



Communication & Effective Teams

Training Package Outline

This Team & Communication training package has been developed with the whole team in mind and supports the leaders in your team to consider how, why and what successful communication looks like in your organisation.

The 3-hour team training session also explores and unpacks team effectiveness, professionalism, and organisational culture to support your team to collaborate and implement effective communication strategies.

This training package will help you:

- Increase your knowledge and understanding of professional communication in work teams
- Gain a better understanding of the requirements of the National Quality Framework (NQF) including the Code Of Ethics
- Understand the direct relationship between professional communication and effective teams
- Increase your knowledge and understanding of the interaction of the NQF and organisational goals and expectations
- Increase your knowledge of the elements of effective teams and the contribution of effective communication
- Collaborate with colleagues to identify effective strategies that support a professional culture in the workplace

Session Outline

- Communication The What, Why & How?
- The NQF & Leadership
- Professionalism
- Organisational Culture
- Characteristics Of An Effective Team
- Conflict & Resolving Differences

Training Duration: 3 hours

Delivery Mode Options

- Virtual
- Face to face



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