



Australian Government  
Department of Education

# Update

For early childhood education and care providers and services



## Victoria flood update: period of emergency declared for Mornington Peninsula

We've declared a period of emergency for services in the Mornington Peninsula Shire.

The period of emergency applies from 14 to 22 November.

[See a list of emergency declarations and support by region on our website.](#)

We continue to monitor the situation and will provide updates here as required.

### Sector-specific support

The following support is available for services and families in affected regions **during** the period of emergency:

- services can continue to get Child Care Subsidy (CCS) if they close as a direct result of the emergency
- services can waive gap fees if a child doesn't attend, or their service is closed, during the emergency
- children will get unlimited allowable absences for the duration of the period of emergency.

The following support is available to help services and families recover **after** an emergency:

- Families may be able to access additional absences, if they've exhausted their allowable absences, after the emergency.
- The [Community Child Care Fund \(CCCF\) special circumstances grant](#) helps services stay open when something unexpected happens, such as an emergency. Affected services should apply after an event has occurred and they have accessed other disaster support.
- Families experiencing temporary financial hardship due to an emergency that happened in the last 6 months may be eligible for [Additional Child Care Subsidy](#). Families should apply through their [Centrelink online account](#).

Full details of support are available [on our website](#).

## Other government support

Individuals and services in affected areas may also be eligible for other government support:

- The Australian Government provides payments and help for people affected by natural disasters. Individuals can find out if they are eligible for support on the [Services Australia website](#).
- Your state government may provide support for individuals and businesses impacted by a natural disaster. Go to [vic.gov.au](#).

## For action

- Tell us as soon as possible if you close your service. Do this via the [Provider Entry Point \(PEP\)](#) or your third-party software. You also need to tell your [state or territory regulatory authority](#).
- Update your contact details in the Child Care Subsidy System so you don't miss important information. Do this via the [PEP](#) or your third-party software.
- Update your vacancy details on [StartingBlocks.gov.au](#) to help families looking for care. Do this via the [PEP](#) or your third-party software.
- Join the [Australian Child Care Providers and Services Facebook group](#) for alerts and updates.
- Keep an eye on the [Victoria State Emergency Service website](#) for current emergency information in your region.

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CCS Helpdesk 9am to 5pm AEDT Monday to Friday 1300 667 276 or [email us](#) anytime.