



Australian Government
Department of Education

Update

For early childhood education and care providers and services



08 November 2022

Emergency support: for more flood-affected regions in NSW and Victoria

We've declared a period of emergency in additional parts of New South Wales and Victoria affected by flooding. We've also extended the period of emergency already in place in a small number of areas in NSW and Victoria.

[See a list of where and when we've declared a period of emergency.](#) We continue to monitor the situation and will provide updates here as required.

Period of emergency declared

In NSW, the period of emergency applies from 5 to 15 November in the following Local Government Areas (LGAs):

- Bega Valley Shire, Junee Shire, Muswellbrook Shire, Nambucca Valley, Shoalhaven City, Snowy Monaro Regional, Snowy Valleys, Temora Shire, Unincorporated Area (Far West Region), Walcha and Yass Valley.

In Victoria, the period of emergency applies from 3 to 15 November in the following LGAs:

- East Gippsland Shire, Hindmarsh Shire, Mildura Rural City, Southern Grampians Shire, Towong Shire.

Period of emergency extended

We've also extended the period of emergency for **regions in NSW and Victoria** where access to many services continues to be affected by major flooding.

The period of emergency will be extended from 9 to 15 November for these LGAs:

- Lachlan Shire and Lismore City in NSW
- Campaspe Shire in Victoria.

Period of emergency ending

The period of emergency will end for all other regions in NSW and Victoria today (Tuesday 8 November).

Support is available to help services and families recover after an emergency. See details below.

Sector-specific support

The following support is available for services and families in affected regions **during** the period of emergency:

- services can continue to get Child Care Subsidy (CCS) if they close as a direct result of the emergency
- services can waive gap fees if a child doesn't attend, or their service is closed, during the emergency
- children will get unlimited allowable absences for the duration of the period of emergency.

The following support is available to help services and families recover **after** an emergency:

- Families may be able to access additional absences, if they've exhausted their allowable absences, after the emergency.
- The [Community Child Care Fund \(CCCF\) special circumstances grant](#) helps services stay open when something unexpected happens, such as an emergency. Affected services should apply after an event has occurred and they have accessed other disaster support.
- Families experiencing temporary financial hardship due to an emergency that happened in the last 6 months may be eligible for [Additional Child Care Subsidy](#). Families should apply through their [Centrelink online account](#).

Full details of support are available [on our website](#).

Other government support

Services in affected areas may also be eligible for other government support:

- The Australian Government provides payments and help for people affected by natural disasters. Find out if you're eligible for support on the [Services Australia website](#).
- Your state government may provide support for individuals and businesses impacted by a natural disaster. Go to [nsw.gov.au](#) or [vic.gov.au](#).

For action

- Tell us as soon as possible if you close your service. Do this via the [Provider Entry Point \(PEP\)](#) or your third-party software. You also need to tell your [state or territory regulatory authority](#).
- Update your contact details in the Child Care Subsidy System so you don't miss important information. Do this via the [PEP](#) or your third-party software.
- Update your vacancy details on [StartingBlocks.gov.au](#) to help families looking for car. Do this via the [PEP](#) or your third-party software.
- Join the [Australian Child Care Providers and Services Facebook group](#) for alerts and updates.
- Keep an eye on the following websites for current emergency information in your region:
 - [NSW State Emergency Service](#)
 - [Victoria State Emergency Service](#).

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